



The Arrow Exterminators Family of Brands

Veterans Committee Newsletter

Winter 2021

The purpose of the Veterans Committee is to create a culture for veterans within the Arrow Exterminators Family of Brands.

The culture will center around comradery, recognition, and support for veterans and active service members. This includes their families, and the community at large.

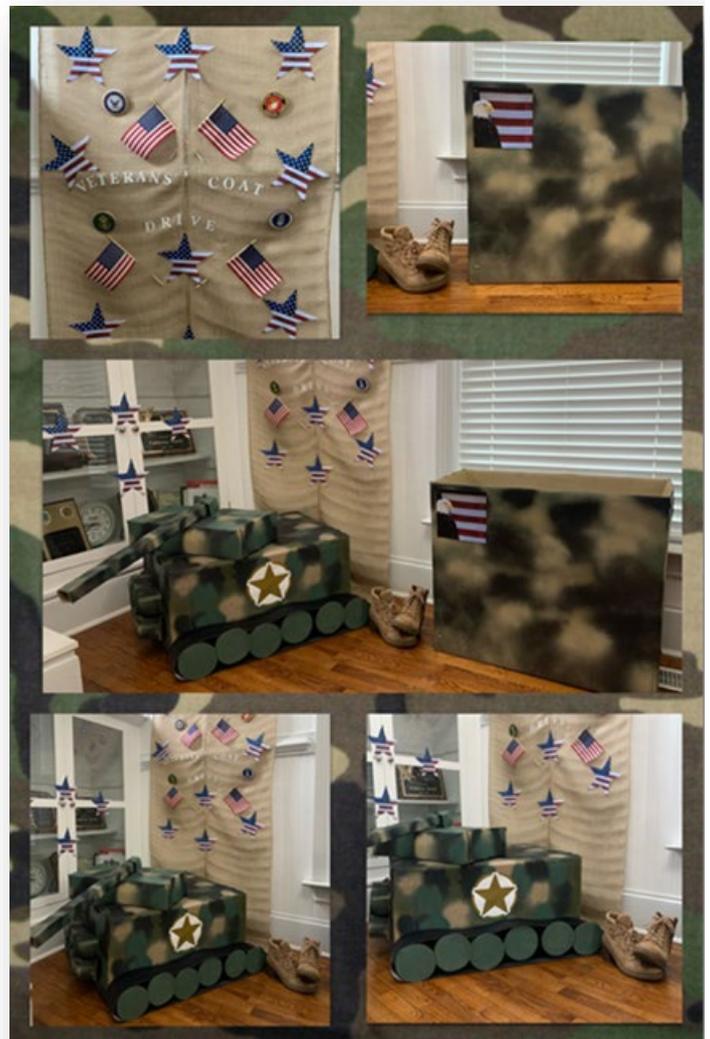
2020 CCVHP Veteran Golf Tournament

The Arrow Veterans Committee was a key sponsor for the 6th Annual Homeless Veteran Charity Golf Event on October 23rd. This sponsorship came with the opportunity to put a team of 4 together for the tournament. The event was created by the Cherokee County Homeless Veterans Program (CCHVP) with support from local veterans and volunteers. 100% of the proceeds from the golf outing goes to support the various veteran programs of the CCHVP.



2020 Georgia Coat Drive

This year CCHVP has partnered with 38 other Veteran Service Organizations in Georgia as a Coalition of One. The intent was to reach all veterans in the state who are in need. In response, Arrow partnered with the Georgia Pest Control Association (GPCA) Pest-Vets so that we could solicit all our industry partners to contribute. We donated 1,000 coats for veterans and their families! Participating service centers competed in creating the most militarily outrageous collection box. The winning service center earned a gourmet **WARRIORS** breakfast. Congratulations to the 1014 – Cumming, Ga SC for winning the contest.



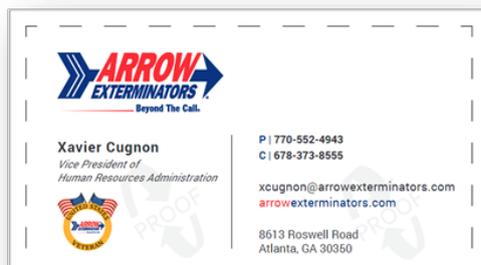
Region 8: Coat Drive

The State of Texas ranks 3rd among states for the largest number of homeless veterans behind California and Florida. With the cultivating leadership of Chad Brown, Service Center Manager of Dallas, Tx & Christian Cleghorn, Decatur, TX Service Manager, Region 8 collected and donated 276 coats for their homeless veteran coat drive. Way to go Region 8!



Veteran Business Card

Newly designed business cards are now available through SmartWorks. The design includes an option to add the Veteran logo for all our Arrow Veterans. In keeping with our commitments to recognize our veterans, this new design will identify our veterans to our customers and community, many of whom are veterans and military families. Ask your service center manager to order new cards.



Region 10: Turkey Drive

Region 10 led a fundraising turkey drive for veterans and their families. The goal was to contribute 40 turkeys, \$1,170.00 was raised to purchase 80 Turkeys! Our Veterans Committee Liaison Jarrod Ryback (Jacksonville Beach, FL Service Center), led this initiative in partnership with The United Service Organization (USO). Thank you Region 10, your efforts are highly appreciated!



Region 16: Veterans Parade

On November 8th, VCL Johnny Genna, SCM Picayune, MS represented Arrow Exterminators in his annual local veteran's parade. This parade celebrated the heroics of our nation's veterans and their services. Thank you, Johnny, for participating in celebrating our veterans!



Region 12: Food Drive

From November 2nd – November 13th, Region 12 Service Centers teamed up to collect and donate nonperishable food items. Items were delivered and stored at our Pensacola Service Center. Region 12 Veteran Committee Liaison, Holly Edgett, worked directly with local organizations to identify veterans and widows of veterans who required support. Amazing work Region 12!



Adopt-A-Vet

Marietta, GA resident, Captain Jonathan Razzano is an Army veteran awarded the Bronze Star for services against the Taliban. Chaplain Razzano and his wife Heather share 10 children. Captain Razzano enlisted in the United States Army in 1995 as an artilleryman serving in the 3rd Infantry Division based at Fort Stewart, Georgia. Captain Razzano served in the Field Artillery, U.S. Army Reserve as an intelligence analyst, Georgia National Guard as an Army Chaplain, and as the Battalion Chaplain the 1st Battalion, 121st Infantry Regiment, 48th Infantry Brigade Combat Team (light). The 48th Brigade conducted direct combat against the Taliban and various terrorist and insurgent groups. In keeping with our commitments to support Veterans in our community, we sponsored Captain Jonathan Razzano and his family for the holidays. We were successful in helping this family experience an unforgettable holiday by fulfilling their lists. A special thanks to all who contributed!



Region 11: Veteran K9 Drive

From Collection Boxes to Collection Drives, Region 11, deserves a High Five. Saving Grace K9s is a non-profit organization that trains rescued dogs to be service dogs for combat veterans suffering from PTSD. The dog and the veteran go through a 3-month training program and at the end of the program, the organization completes and submits all the necessary paperwork for the dog to be certified as a service animal. There is no cost at all for the veteran. Our Veterans Committee Liaison Marie Horner, ACE (VP of Government Affairs), led this initiative. Thank you to Region 11 for going *Beyond the Call!* A special congratulations to the 7013 Winston-Salem, NC for winning the most creative collection box contest. Also, a special thank you to 7014 Raleigh, NC for hosting a bake sale to raise money for Saving Grace K9s



Partnership with Cherokee Veteran Community

The Veterans Committee is now in partnership with The Cherokee Veteran Community. Their Mission is to reach, support, and share the love of God to our veterans, active-duty military, and their families by providing a Christ-centered environment that helps foster a deeper relationship with Him that leads to healing through support groups, service projects and educating other to the needs of our veterans, active-duty military and their families. We plan on assisting them in supporting our veterans and their families.



Bed Bug Extraction Project

Denver Bowling and Chib White became unsung heroes. They treated Mr. Ross' home for bed bugs. He is a VA patient being treated with Chemo. He contracted bed bugs from a medical center and had become infested. Denver and Chib volunteered their time to help out this veteran. They are true Arrow Rockstars.



Operation Lemoine Wheelchair Ramp: Home for the Holiday

On September 12, 2020, The Veterans Committee and Arrow team member participated in building a ramp for Mr. Jonathan Lemoine, a 100% SC disabled Air Force Veteran and first responder firefighter, who is having an adaptive house build for him. This project was located in Canton, Ga and sponsored by the Cherokee County Homeless Vets Program (CCHVP) through a grant from the Home Depot Foundation. A second ramp was completed November 21, 2020 in the back of the house to assure Mr. Lemoine had access to the front and back door. We were glad to contribute our time and energy in completing this project.



Veterans Landing Page

We've recently launched our [landing page](#) on the Arrow Exterminators website! It is located in the "Why Arrow?" tab under the careers subtab. We will keep our landing page updated with newsletters, latest initiatives, volunteer projects, and all things Veteran Committee.

A screenshot of the Arrow Exterminators website's Veterans Landing Page. The page has a dark blue header with navigation links: PEST CONTROL, TERMITE CONTROL, WILDLIFE CONTROL, SPECIALIZED HOME SERVICES, WHY ARROW?, LEARNING CENTER, and CONTACT. Below the header is a search bar for "FIND YOUR LOCAL ARROW SERVICE CENTER" with a "Zip Code" input field and a "SEARCH" button. A section titled "Get a FREE Home Evaluation" includes contact information and a form with fields for "First Name", "Last Name", and "Zip Code", followed by a "GET STARTED" button. On the right side, there is a logo for the "VETERANS COMMITTEE" featuring an American flag and the Arrow Exterminators logo. Below the logo is a paragraph of text: "For many of us, our character was forged or altered by our years in the military. We spend the rest of our lives living through the memories that we have and abiding by the disciplines and principles we learned. When a service member hangs up their uniform for the last time, there is a feeling of loss as if we were being forever separated from a fraternal order."

Region 4: Restoration of VFW

The Augusta Service Center worked together on a maintenance project for the local VFW. They painted and cleaned up four restroom areas and took care of a Fire Ant issue. This initiative was led by our Region 4 VCL, Van Wagner, Senior Service Center Manager of 1038 Augusta, Ga. Members of the VFW were more than thankful, and the 1038 SC plans continuing collaborating with the VFW to support our veterans. We are thankful for our Augusta, Ga Service Center!



GA Pest Vets

Georgia Pest Vets, 3/16 Veterans Support Group (3/16 VSG) was established in 2020 with the intent to make Pest Control an industry of choice for GA veterans. The GA Pest Vet of the Year was announced and awarded at Winter Conference 2021.

The winner of this prestigious award is our very own Vice President of Human Resources Administration, Xavier Cugnon. We are thrilled for Xavier's accomplishments and thankful for his support of our veterans!



Teacher of The Year

A special congratulations to one of our Key Position Holders and Office Manager of our Northwest Georgia Commercial service center, Kim Hauser for receiving the 2020 Teacher of the Year Award from the VFW Post 5408, Acworth, Ga. Kim, we could not be prouder! You are the best!



HIGHLIGHTING OUR HEROS

Van Wagner, Senior Service Center Manager 1038, Augusta, Ga

Our Region 4 VCL, Van Wagner has truly taken on his position with impressiveness and great leadership. Here is a snippet of his military career. "I enlisted in the USAF in 1980 right out of high school at the age of 17. My first assignment was to the Strategic Air Command where I was stationed at Dyess Air Force base Abilene Texas. After completing special weapons and tactics training, I was assigned to the USAF Emergency Services Team. In 1983 I served in the United States Air Forces in Europe where I was assigned to the 7261st MUNSS Unit in Bavaria Germany until 1985", Van. We are thankful to have him on the Veterans Committee.



Arrow is 212 Veterans strong. The Veterans Committee has 13 active members and who are dedicated to giving their time and energy to support veteran matters. The Veterans Committee is open to anyone who would like to be in support of those who served. If you would like to contribute your volunteer efforts, or support the committee's initiatives, please send an email to veterans@arrowext.com.

WHAT'S COMING NEXT?

- Georgia food drive
- Point-in-time count
- VCL initiatives



*In service
to those who serve*

veterans@arrowexterminators.com